

How to transfer money to an inmate via The Danish Prison and Probation Service's system for Money Transfers

If you want to transfer money to an inmate, you must use The Danish Prison and Probation Service's system for Money Transfers. You will find the solution here: www.kril.kriminalforsorgen.dk.

To create a money transfer to an inmate, you must have a user profile. The following steps will illustrate how you create a user and thereafter make a deposit to an inmate.

Access to the money transfer solution:

1. To open the money transfer solution you have to visit the website <https://kril.kriminalforsorgen.dk>
2. You are now on the front page and have two choices
 - a. Create a user by logging in with your NemID.
 - b. Create a user with your email address. (If you do not have a NemID).

Log in with NemID:

1. Click on "Log in with NemID" in the top right corner.
2. A login page will now open and you must enter the usual information when logging in with your NemID.
3. Once you have entered your key information or approved it through your key app, you will be logged in and redirected to the front page.

Log in or create a user without NemID:

1. Click on "I do not have NemID" in the top right corner.
2. If you already have a user, you can log in by entering your email and password.
3. If you do not have a user, press "Create profile".

4. Enter the required information (marked with *) and click on "Create profile".
5. You will receive an email with a link to activate your user in your inbox. Check your spam filter if you do not receive any mail.
6. Click on the activation link in the email.
7. Once you have clicked on the activation link, your profile will be activated and the money transfer solution opens. You can now log in with your email address and password.

Create a new money transfer

1. Press the "New payment" button on the front page. You will now be sent to the money transfer page.
2. On the money transfer page, enter information about the inmate (receiver) as well as the amount you want to deposit.
 - a. Date of birth: The first four digits of the inmate's date of birth.
 - b. The inmate's KØLS card number (the number can be found on the inmate's ID card).
 - c. Amount: Amount between DKK 100 and DKK 7,500. The amount must be divisible by 100.
 - d. Accept the conditions of the Prison and probation service.
3. When you have filled in all the information, press the "Go to payment" button.
4. You are now on the payment page.
5. Enter your card information (card number, expiry date and CVC code) and press "Complete money transfer".
6. When the money transfer has been completed, you will be sent to a page where you will see a receipt for the payment.
7. You will also receive the receipt in your digital mailbox, e-Boks (logged in with NemID) or by e-mail (logged in with e-mail address).

8. Your deposit is now processed by the Prison and probation service.
9. When your payment has been processed, you will receive a letter in your digital mailbox, e-Boks or by e-mail with information about whether the payment has been approved or rejected. If the payment is approved, the money will be transferred to the inmate's account. If the payment is declined, no money will be withdrawn from your account.